

ROLE PROFILE

POSITION	Plasterer		
TEAM	CSL	LOCATION	CSL
VERSION	1	LAST UPDATED	25/11/20

PURPOSE OF ROLE	To carryout maintenance on the Company's internal and external contracts.
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KEY ACCOUNTABILITIES

1. All plastering works relating to building and response maintenance including out of hours service.
2. Ensuring that works are carried out in the most cost effective and efficient manner.
3. Responsible for ensuring that all quality and customer satisfaction targets are met.
4. Responsible for the care and condition of Company vehicles / plant and equipment in accordance with relevant policies.
5. Any other duties consistent with the grade and general responsibilities of the post, as may be required from time to time by nature of changes to the business or the need to develop new streams of work.

GENERAL OBLIGATIONS (THIS IS STANDARD FOR ALL ROLES)

1. Represent the Company positively with all external agencies.
2. Service and support the Company as requested.
3. Establish, develop and maintain effective working relationships with all work colleagues.
4. Ensure compliance with the Company's Health, Safety and Environmental policies and procedures.
5. Continually promote equal opportunities and customer care in full compliance with the Company's policy and standards.

REPORTING

- Reports to relevant Supervisor and/or Contract Manager.

CONTACTS

Internal

- All staff across the Company

External

- Customers, suppliers and contractors.

PERSON SPECIFICATION

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QUALITY	ESSENTIAL	DESIRABLE
Education & Qualifications:	<ul style="list-style-type: none"> Evidence of a sound level of education CSCS Card (Required to obtain once in role if not already held). Relevant technical or vocational qualification or time served trade apprenticeship 	<ul style="list-style-type: none"> Basic first aid qualification City & Guilds or NVQ Level 2 in a Masonry trade
Experience, Knowledge and Understanding	<ul style="list-style-type: none"> General building and maintenance experience Experience of working with in a customer-focused environment and within a team Proven practical experience as a plasterer 	<ul style="list-style-type: none"> Local housing knowledge Good understanding of health and safety at work policy and practices
Job Related skills	<ul style="list-style-type: none"> Use of plant and equipment Basic IT skills and ability to use mobile phone and associated apps Ability to complete task specific Risk Assessments and Method Statements Ability to diagnose problems, make effective decisions and resolve Ability and knowledge to source specific components Ability to manage and control material van stock Ability to efficiently time manage daily/weekly diary/appointments 	<ul style="list-style-type: none"> Health and Safety Training

Personal Skills	<ul style="list-style-type: none"> • Demonstrate behaviours in accordance with Coastline's values: <ul style="list-style-type: none"> ✓ Put our customers first ✓ Be open, honest and accountable ✓ Value each other ✓ Strive to be the best • Work effectively independently and as part of a team • Experience in organising own workload to achieve priorities and objectives • Good communicator • Ability to work to tight timescales • Self-motivated, dependable and conscientious • Flexible and able to adapt to change • Work overtime as and when required • Clean and tidy work ethic 	
Other	<ul style="list-style-type: none"> • Full driving licence • Basic DBS Certificate satisfactory to the organisation 	