

Connect With Us

How to get involved

Be Informed

CoastLines Magazine - Read all about Coastline's services and customers' and volunteers' achievements twice a year.

Coastline Website - Find all the information you need about your home and community, as well as about Coastline colleagues, our services, and how to get more involved.

Social Media - Follow us on social media to see updates about Coastline, as well as opportunities that we promote within your communities. You can follow us on:

 Coastline Housing or Coastline Communities  @CoastlineAndYou  @CoastlineAndYou

Have Your Say

Have Your Say Survey - Influence how we work with our communities and deliver services by answering questions about Coastline, our services, your home & your community in our annual customer survey.

Tell Us What You Think Surveys - Rate your customer experience via our quick surveys, forums, polls and discussions and find out about what's going on in your community.

Pop-up and Community Events & Visits - Join in with Coastline events in your community, or let us know if there's a community event coming up that we could come along to!

Get Involved

Coastline Conversation - Join our Coastline Conversation online community and take part in groups.

Mystery Shopper - Test how effective our services are, and provide feedback to improve services.

Your Shout - Aged 18 – 30? Join our Coastline Conversation online community to tell us what we need to know about the experience of being a young Coastline customer. What you would like to see more of at Coastline, what are we doing well, and how can we improve?

Make A Change

Community Champions - Represent your community by being a point of contact for Coastline's Community Navigators and come along to Community Standard visits. Join our Coastline Conversation online community to answer polls, share community updates, and represent voices from your local area.

Volunteer with us - Represent your community by being a point of contact for Coastline's Community Navigators and come along to Community Standard visits. Join our Coastline Conversation online community to answer polls, share community updates, and represent voices from your local area.

Customer Voice - Apply to join our Customer Voice, a diverse online group, at the heart of what we do at Coastline. With a wide range of skills, they ensure that Coastline is upholding our Trust Charter commitments, through reviewing our services and making recommendations to the Customer Experience Forum that reflect our customers' priorities.

Help Us Decide

Customer Experience Forum - The Customer Experience Forum membership includes customers, senior leaders and Board members, who work together to influence key decisions at Coastline.

 - Time commitment

Coastline
housing