

Fence Replacement Fencing Replacement	Sinking fund for replacement of the communal fencing.
Fire Safety Fire Safety Maintenance	Annual servicing and maintenance costs carried out to a block or estate each year for fire safety equipment.
Fire Safety Replacement	Sinking fund for replacement of the fire safety equipment.
Furniture & Fittings	Sinking fund for replacement of the furniture and fittings.
Gas	Cost of the gas usage for a particular block/property. This is based on the invoices we receive.
Gate Replacement	Sinking fund for replacement of the communal gates.
Grounds Maintenance	Cost of the grounds maintenance works carried out to a specific area each year. The grounds maintenance maps are available on the Coastline website and show which roads and estates are included in each group. They also detail the work to be carried out, such as grass cutting, hedge trimming and weed spraying of hardstanding.
HM Phone System	Specific to the Homeless Service properties. This is the annual cost of the pre-programmed telephones installed in these properties.
IHM Monitoring System	The cost of the OK Each Day service.
Individual Stair Lift Maintenance	Annual servicing and maintenance costs for Coastline-owned stair lifts in individual customer's properties.
Intensive Housing Management	The staffing costs incurred in the provision of this service.
Intensive Housing Management (Night)	Cost of providing Homeless Service staff on call at night.
Internal Painting	Sinking fund for the cyclical (usually 5 yearly) re-painting of internal communal areas.
Kitchen & Bathroom Replacement	Sinking fund for replacement of communal kitchen

	and bathrooms in Homeless Service properties.
Laundry	Costs of the provision and maintenance of communal laundry services. Includes hire of the machine as well as any repair costs.
Lift Maintenance Lift Servicing and Repair	Cost of the annual servicing and maintenance of communal lifts, including stair lifts. This also includes the lift phone line costs.
Lift Replacement	Sinking fund for replacement of the communal lift.
Maintenance Fee Management Company	Annual fee charged by the Management Company of a particular estate. This is similar to a service charge but is not controlled by Coastline; we do not set the charges.
Night Security	Cost of the Night Security service provided to Miners Court.
Out of Hours Service	Cost of providing the Coastline callout service.
Outdoor Furniture Replacement	Sinking fund for replacement of the outdoor furniture.
Play Equipment Maintenance	Servicing and maintenance costs for the play areas that Coastline is responsible for.
Private Sewerage	Cost for customers attached to the sewerage plants that Coastline owns and maintains. These customers only pay SWW for their water usage as they pay the sewerage element to Coastline.
Railings Maintenance	Annual cost of maintenance of railings on an estate.
Replacement Courtyard	Sinking fund for replacement of the courtyard.
Replacement Fencing/Road	Sinking fund for replacement of the communal fencing and un-adopted roads.
Replacement Flooring	Sinking fund for replacement of the communal flooring.
Replacement Path Replacement Road/Paving Road Replacement	Sinking fund for the eventual replacement of the communal paving and roads.
Replacement Railings	Sinking fund for replacement of the communal railings.

Replacement Retaining Wall Wall Replacement	Sinking fund for replacement of the communal retaining wall.
Roller Door Replacement	Sinking fund for replacement of the communal roller door.
Sewerage & Environmental	Cost of the sewerage usage for a particular block/property. This is based on the invoices we receive from South West Water.
Streetlights	Maintenance and electricity costs for street lighting.
Through Floor Lift	Annual servicing and maintenance costs for Coastline-owned through floor lifts in individual customer's properties.
TV Aerial TV Aerial Maintenance	TV aerial maintenance costs for individual blocks/estates.
TV Aerial Replacement	Sinking fund for replacement of the communal TV aerial.
TV Licence	TV licences for communal areas
Water Water Rates	Cost of the water usage for a particular block/property. This is based on the invoices we receive from South West Water.
Water Safety	Annual water safety testing costs.