

Role Profile – The What, The Where, The How

POSITION	Multi-Skilled Roofer	REF	SERV24
TEAM	Response & Minor Planned	LOCATION	On Site
VERSION	1	LAST UPDATED	June 2024

THE PURPOSE OF THIS ROLE IS TO

To carry out maintenance on the companies internal and external contracts.

Specific Accountabilities – The Brass Tacks

In the role, day to day, you'll be responsible for:

1. All Multi-skilled duties relating to building maintenance and refurbishment.
2. Ensuring that works are carried out in the most cost effective and efficient manner.
3. Responsible for ensuring that all quality and customer satisfaction targets are met.
4. Responsible for the care and condition of Company vehicles / plant and equipment in accordance with relevant policies.

Person Specification – The Who

PERSONAL SKILLS AND QUALITIES

At Coastline we are more concerned with how you work and what you bring to the role over formal qualifications or criteria. Specifically, what we're looking for is someone who:

- Demonstrates behaviours in accordance with Coastline's values:
 - Put our customers first
 - Be open, honest and accountable
 - Value each other
 - Strive to be the best
- Roofing experience
- Experience in organising own workload to achieve priorities and objectives
- Basic Education
- CSCS Card (Required to obtain once in role if not already held).
- Has a full driving licence

- Experience of working with in a customer-focused environment and within a team
- Basic IT skills such as using e-mail and word processing
- Ability to complete task specific risk assessments and method statements and use of plant and equipment

General Obligations - For All Of Us

1. Represent the company positively with all external agencies.
2. Service and support the company as requested.
3. Establish, develop and maintain effective working relationships with all work colleagues.
4. Ensure compliance with the company's health and safety policies and procedures.
5. Continually promote equal opportunities and customer care in full compliance with the company's policy and standards.

REPORTING

- Reports to the Responsive & Planned Maintenance Supervisor

CONTACTS

Internal

- Colleagues across the Group

External

- Customers
- Suppliers
- Contractors



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