

NIT News



August 2011

Welcome to the latest edition of NIT News. This bulletin will update you all on what the NITs have been up to and all the things we have planned. As usual, you are welcome to comment on (or volunteer for!) any of the activities we have coming up, or even share your ideas for things we could do in the future. Just email the team at getinvolved@coastlinehousing.co.uk.

6 monthly Consultation Event

The 20th July saw the latest 6 monthly consultation event which was held in The Garden Room at Tricky Dickies in Redruth.

The day was attended by 36 involved customers and staff and some very meaty consultation took place with positive results.

At the end of the event the customers were rewarded for all their hard work with a lovely cold meat, potato and salad buffet followed by a choice of scrumptious desserts! (Lemon meringue & profiteroles - yum!)



Feedback from the day was very positive – nobody rated any aspect of the day less than 8 out of 10 with 100% of attendees saying they thought it was a worthwhile event.

Community Cohesion

Parking improvements have started!

After consultation in our cohesion areas parking was brought up as a major issue. Now in two of our estates parking improvements have started and the residents are delighted!

Gibson Way, Porthleven



Hawthorn Close, Redruth Before



During



After



Other work on-going for cohesion is in **Paynters Lane End Estate** (planning permission being sought) for the parking in the centre of the Estate. There are also multi agency partnerships to ensure the tidying up of the tramway and the 'side' entrance with a new surface. CSL are carrying out work on the hedge at the entrance.

Glebe Close, Mawgan is waiting for planning permission on additional parking in front of the bungalows.

Trenoweth Estate, North Country has had consultation for parking, but there have been some changes to this, due to the new development by Cornwall Council on the opposite side of the road. They have been informed that 3 of the parking proposals will go ahead (subject to planning permission) plus additional spaces at the bottom of the estate, which were identified by our customers on consultation.

Recent cohesion walkabout at Glebe Place, Ruan Minor went well and we're progressing the results with customers identifying their preferred area for extra parking.

NOTICE BOARD UPDATE

Grenville Gardens, Trenoweth Estate, Kennedy Close, Paynters Lane End, Coronation Road, Parc an Manns, Trelawney Road, Penbothidno Estate and Gibson Way are now all proud recipients of new notice boards. The keys are held by the customer reps in each area.



Trelawney Road Notice Board

Family Away Day - Action Team Meeting.....What happens Next??



The venue for the Customer Away Day is Paradise Park in Hayle and will be held on Thursday 1st September. The Action Team has been meeting regularly to discuss all aspects of the day! The invites have now been signed off by the group and will be arriving on customers' doormats very soon!

Events

Strawberry Lane Fun Day took place on Saturday 23rd July and the weather was warm and sunny. A great day was had by all and they raised over £500. The

Residents Association works extremely hard in their area and the fun day was testament to this. RedYouth and Unbreakable entertained the crowds along with the Cornish Choughs wheelchair dancers.



Training

The training programme is still proving extremely popular. Recent courses have been First Aid, Equality & Diversity, How to fill a funding form and Assertiveness Training.



Customer Reps

The customers who have signed up to become Customer Representatives have been encouraged to attend Equality & Diversity training and 9 of them attended the latest course held on 8th July which is great! Those who were unable to make it will

be encouraged to attend the next one in February! All Customer Representatives have been invited to a meeting on the 10th August to discuss the way forward.



Equality & Diversity Training

Resident Association Update

Porthleven RA will be holding a **Big Breakfast** in September to help bring the community together and to raise the profile of the Residents Association. Also to let the community know what has been achieved over the past 12 months and what they hope to achieve in the future! They are currently working hard putting this together.



A number of other Residents Associations are busy organising summer trips to various places including Camborne West RA to Wyevale Garden Centres & Bodmin & Wenford Railway.

Strawberry Lane RA are planning their Christmas activities already; it will be here before we know it! `

Trengrouse Way Area RA has produced their first Newsletter on the local area.

Paynters Lane End RA eagerly await their parking area (parking timeline 12th September to be on site)

Porthleven RA are / have researched Seagulls. A wealth of knowledge is being gathered. Also information on, litter / dog poo bins etc.

What's coming up?



Highlights in August

- 3rd August - Involvement & Empowerment Sounding Board
- 4th August - Pengegon Fun Day
- 8th August - Customer Scrutiny Panel
- 9th August - Lanner Fun Day (Strawberry Fields)
- 10th August - Customer Reps. Get together!
- 15th August - TAP & MAP Area Panel
- 17th August - Home Sounding Board
- 17th SKAP Area Panel

Residents Association Meetings in August

- 2nd August - Trengrouse Way Area RA
- 15th August - Spinnakers RA
- 22nd August - Paynters Lane End RA
- 24th August - Miners RA
- 31st August - Porthleven RA (Big Breakfast Meeting)

If you have any events or information you would like to see in NITs News then please contact Leanna from the NITs at leanna.cox@coastlinehousing.co.uk



out for the next edition coming soon!!

More photos

