

Coastline housing

Trenance Road Community Cohesion Summary

As a social business and registered charity, Coastline Housing Ltd strive for the highest standards. Our ethos places our customers at the very centre of our business, and we work openly and honestly with the local people and partners to deliver our objectives sustainably and efficiently.

In June 2007, Trenance Road was identified by our customers as a Community Cohesion area. A plan was put together aimed at improving the quality of life of our customers, improve community spirit, identify any problems, tackle any barriers that may exist between the groups and promote greater knowledge, respect and contact between cultures.

We want all our customers to be a valued part of a community that they will be proud of.

During 2008, we asked you how to build a safe and strong community. The key issues for us as Social Landlords is to manage communities, create respect, break down social barriers and create a sense of belonging that respects differences, but rejects segregation.



You told us / We are doing (did)

External dashing looks dirty and tired
= ***on 2011 maintenance programme?***

Rubbish Dumping
= ***Partnership with Police / Town Council / Community Litter Picking Project to remove litter and Fly Tipping***

People sleeping in communal areas
= ***Door Entry Systems fitted and regularly maintained***

Play Facilities in poor condition
= ***survey in May 2009 revealed residents happy with the play equipment / playing field or general lack of interest within Trenance for upgrade***

Lack of Traffic Calming Measures
= ***Police patrols and highways advice ongoing***

No established Community Groups
= ***Survey in May 2009 revealed lack of interest in a Resident Association***

No recycling facilities on site
= ***Recycling Bins installed next to parking area***

A need to improve educational and environmental opportunities
= ***Tenants invited to attend Environmental Sounding Board / Recycling bins installed / Coastline Newsletter with regular inputs on Wildlife Gardens / Training Courses throughout 2009 -10 / Neighbourhood inspections ongoing throughout 2009-10 and the calendar displays the dates for this area***

Vandalism
= ***Regular police Patrols have reduced reported incidents / Residents reporting incidents promptly / Neighbourhood inspections***

We have also repaired / replaced washing lines / drying areas

Maintenance programme ongoing

Consultation with you, the residents is ongoing, but for you to benefit more from local grants and funding, then a Resident Association needs to be formed so you become a constituted group and apply for funding to make improvements / alterations etc., The litter picking has been funded through partnership working with your Neighbourhood and Involvement Team / Town Council / Community Litter Picking Project and the help of ***a couple of residents who really do want pride in your community.***

REMEMBER – Neighbourhood Inspections are carried out regularly and it is YOUR responsibility to ensure your garden is kept cut and tidy.

Your estate has so much to offer – join in and be part of the community.

At Coastline, we value what our customers think and encourage your involvement. Be part of this area and have your say in your neighbourhood.

At coastline we want to empower our customers and give every opportunity available to respond and be involved in the decision making process.

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