

## Our commitment to you

Community engagement is extremely important to us here at Coastline Housing. Therefore we aim to empower our customers, and want to give you every opportunity available to respond and be involved in the decision making process regarding your own neighbourhood and local services.

Any queries, or if you wish to view more detailed plans, please contact Jackie Thomson, Neighbourhood Services Associate on:

**08082 027728**

Or alternatively email:

[jackie.thomson@coastlinehousing.co.uk](mailto:jackie.thomson@coastlinehousing.co.uk)

## Other Languages

Do you, or someone you know, need information in a different format? This document is available in other formats.

If you would like to know more about the Company and our work, please contact us on 08082 027728 or at the address below:

**Coastline Housing Ltd,  
Ferris House  
Lolcoath Avenue  
Camborne  
Cornwall TR14 8SD**

Alternatively, please visit our website at:  
[www.coastlinehousing.co.uk](http://www.coastlinehousing.co.uk)  
[getinvolved@coastlinehousing.co.uk](mailto:getinvolved@coastlinehousing.co.uk)



Working together to make your community a better place.

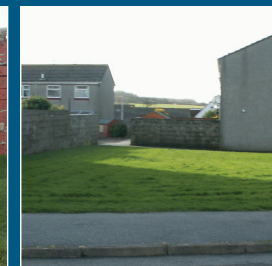
# Coastline housing

## Keeping you up to date on what's happening in your community

### Neighbourhood Cohesion Action Plan:

### EUNY CLOSE

Tel: 08082 027728



## Bringing cohesion to your community

Coastline housing is committed to offering you a first class service making you, our customers, our top priority.

By continuously improving what we do, we aim to give you real value for money for your rent.

Not only are we committed to providing you with an excellent housing service, we are also dedicated to supporting you improving your neighbourhood.

To do this we are currently working and consulting with our customers to aid us in designing a Cohesion Plan which aims to:

- Create a neighbourhood where you want to live
- Identify problems within your neighbourhood
- Tackle barriers that exist between different groups
- Avoid conflict and tension
- Promote greater knowledge, respect and contact between various cultures
- Promote a greater sense of community spirit

This means we would appreciate your support and your input during the whole process of producing our Cohesion Plan, which we hope to update on a regular basis.

Coastline Housing will be working in partnership with:

- You, the residents
- Kerrier District Council

- Julia Goldsworthy MP
- Cornwall County Council
- Local Resident Association
- Local Businesses
- The Police
- Other agencies and organisations

However, we now want to ask you what you feel the issues are affecting your community through the following consultation.

### (1) Identified Issues So Far

From the inception of the Residents Association in October 2007, the following requirements were identified as action points:

- Hedge and Path Maintenance adjoining the field at entrance of Euny Close
- Path Maintenance from Euny Close through Gweal Paul to Blowinghouse Hill
- Play Area Project
- Safety of Border between Euny Close and Railway Crossing
- Neighbourhood Watch Scheme
- Landscaping of Green Areas
- "Litter Pick" event to be organised by Kerrier District Council
- Replacement of bench at junction of West Trevingey and Euny Close
- Re-siting of dog litter bin to one post down the hill
- Cornwall County Council maintenance of roads/pavements
- Coastline's desire to ensure tenants' gardens are well maintained

### (2) Existing Work & Services

- Location – within walking distance of town/the main bus service, yet on the edge of the main built-up area and with fantastic views of Carn Brea
- Cul-de-Sac – resulting in no through-traffic
- Within walking distance of all schools serving the area
- A well proportioned estate that is unlikely to increase in size
- Generally the whole estate is clean and tidy
- External painting and repairs 2009/2010 programme
- 2007/2008 kitchens and bathrooms replaced (23 of the 32 identified to be replaced)

### (3) Neighbourhood Management in Action

- Establishment of good communications with Kerrier District Council, Coastline Housing Ltd, Devon & Cornwall Constabulary, Redruth Town Council and Neighbourhood Watch
- Regular Hedge and Path Maintenance adjoining the field at entrance of Euny close
- Regular Path Maintenance from Euny Close through Gweal Paul to Blowinghouse Hill
- Repair to boundary walls with Rail Track/level crossing
- Notice Board instigated by Kerrier District Council and provided by Contract Signs

- Road Safety Zig-Zag restriction
- Street Signs
- PACT (Partners and Communities Together) Survey
- Welcome Pack for New Residents
- Events laid on at Christmas/Easter/Summer
- Kerrier District Council Recycling Service
- Community Development by the holding of Committee Meetings/Social Events

At Coastline, we value what our customers think and greatly encourage your involvement. If you have any comments or further suggestions about neighbourhood cohesion action plans, please don't hesitate to contact us on **08082 027728**.

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