

# Coastline housing

## Grenville

### Community Cohesion Summary

As a social business and registered charity, Coastline Housing Ltd strive for the highest standards. Our ethos places our customers at the very centre of our business, and we work openly and honestly with the local people and partners to deliver our objectives sustainably and efficiently.

In June 2007, Grenville Gardens was identified by our customers as a Community Cohesion area. A plan was put together aimed at improving the quality of life of our customers, improve community spirit, identify any problems, tackle any barriers that may exist between the groups and promote greater knowledge, respect and contact between cultures.

We want all our customers to be a valued part of a community that they will be proud of.

During 2008, we asked you how to build a safe and strong community. The key issues for us as Social Landlords is to manage communities, create respect, break down social barriers and create a sense of belonging that respects differences, but rejects segregation.



**Identified issues = What we have done**

***External Doors needing attention***

= part of the 2007/08 maintenance programme

***Very High % rents arrears***

= This is slowly coming down, but going in the right direction.

***Traffic Calming Measures***

= Speed humps throughout Grenville

***Garage and Parking problems***

= Residents encouraged to park considerably

***A need to improve educational and environmental opportunities***

= Allotments & courses available through Duchy College, Vocational Routeways & Cornwall Neighbourhoods 4 Change (CN4C)

***High levels of anti-social behaviour***

= Considerably reduced with early intervention from ASB team and Police

***Low employment opportunities***

= Vocational Routeways employed in area

***High % of gardens not maintained***

= Garden standards and pride in the neighbourhood improving

***Litter issues – no recycling facilities***

= Recycling facilities now in place

***Sub station tatty / dirty***

= repainted and tidied

***Community Team Building***

= Encouraged Residents to join Village activities / groups and you now have a Residents Association in place

***No multi agency approach***

= Working closely with Police, Council, Highways and Village groups.

Since January 2009, you have all been given the opportunity to liaise and discuss Allotments, Resident Association, Troon Village Association, Troon Gardening club,

Troon Community Centre working Group and involve yourselves in the Mid-Summer Festival. Coastline Housing also arranged and carried out a Respect Walkabout on 3rd March. Your comments showed us that the majority of you liked living in Grenville and have seen big improvements over recent years.

You now also have the benefit of funding that has allowed Claire Arymar of the Penregon Neighbourhood Office to work with you on the Newsletter and activities for children and young people. We know that some of you are already benefiting from this, but there is room for more.

You have had the opportunity for Football activities, but so far no-one has come forward to take up this offer. If you would like to know more about this, please contact the Neighbourhood & Involvement Team @ Coastline Housing.

**REMEMBER – Neighbourhood Inspections are carried out regularly and it is YOUR responsibility to ensure your garden is kept cut and tidy.**

**Your village has so much to offer – join in and be part of the community.**

**At Coastline, we value what our customers think and encourage your involvement. Be part of this area and have your say in your neighbourhood.**

**At coastline we want to empower our customers and give every opportunity available to respond and be involved in the decision making process.**

**[getinvolved@coastlinehousing.co.uk](mailto:getinvolved@coastlinehousing.co.uk)**

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