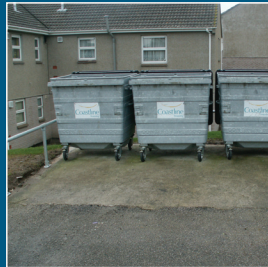


Coastline housing

Trenant Community Cohesion Summary

As a social business and registered charity, Coastline housing Ltd strive for the highest standards. Our ethos places our customers at the very centre of our business, and we work openly and honestly with local people and partners to deliver our objectives sustainably and efficiently.



In June 2008, Trenant was identified by our customers as community cohesion area. A plan was put together aimed at improving the quality of life of our customers, improve community spirit, identify any problems, tackle any barriers that may exist between groups and promote greater knowledge, respect and contact between cultures.

We want all our customers to be a valued part of the community they are proud of.

During 2009 we asked you how to build a safe and strong community. The key issues for us a Social Landlord are to manage communities, create respect, break down barriers and create a sense of belonging that respects differences, but rejects segregation.

You told us/we identified = we did

Large unsightly sub- station

= It has been cleaned and then painted with anti-climb paint around the top.

Benches need repairing

= One Cornwall cleaned/repared and fixed to ground

Litter

= Bins provided and litter picking encouraged

Brambles on rear footpath

= Coastline Services cut and tidied

Broken lights

= Repaired / replaced and more added

Communal Cleaning needed

= Programme started July 2009

Intercom Systems needed

= ongoing discussion with consultation and costs

Playing Field needs levelling

= Funding sought through One Cornwall

/ Parish Council

Notice Board

= waiting for planning permission, but ready to erect

Dog Litter Bin needed

= waiting on One Cornwall

Inconsiderate parking

= survey completed and more signage in place.

We have found that the majority of residents are happy to live in Trenant but fed up with the parking arrangements.

The survey showed that **48%** of you want more signage, **30%** say leave the parking as it is and **22%** want white lining. Also mentioned were parking permits, numbered bays or loosing green space to make the parking areas bigger. Any of these would have incurred Service Charge costs to you. Signage has already been put into place and more will be erected stating 'Trenant Residents Only'.

REMEMBER, Neighbourhood Inspections are carried out regularly and it is YOUR responsibility to ensure your garden is kept cut and tidy.

At coastline, we value what our customers think and actively encourage your involvement. You currently have an active Residents Association that is looking for new members – join in, have your say and be part of the community!

At coastline we want to empower our customers and give you very opportunity available to respond and be involved in the decision making process.
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