



**SOUTH KERRIER AREA PANEL MEETING**

**HELD AT HENS HORN COURT**

**ON 9TH NOVEMBER 2011**

**Present**

Kelvin Lightfoot (Chair)  
Pam Maude (Secretary)  
Peter Eddy  
Mike Thorne  
Pam Stinton  
Gerry Lee  
Alan Healey

Lynn Curnow (Vice Chair)  
Phil McDonnell (Treasurer)  
Joe Ferguson  
Jeanette Smith  
Danny Keay  
Chris Towner  
Anthony Douglas-Brown

**Coastline Staff**

Claire Reeves  
Neighbourhood  
Involvement Manager

Julian Rowe  
Neighbourhood &  
Involvement Facilitator

Judith Haycock  
Cornwall County  
Council

1. **Apologies for Absence**

Apologies were received from Sue Roberts.

**Non-attendance**

David Waters.

**Welcome**

Kelvin welcomed Julian, a member of Coastline Housing Involvement team.

## 2. Minutes of the Last Meeting held on 28<sup>th</sup> September 2011

- 2.1 Lynn queried with Claire that Jonathan Warner`s unpaid work recognition had not been in the current Magazine. Claire replied that unfortunately it had missed the deadline date but would be featured in the next issue.
- 2.2 Lynn told the meeting that she had still not been able to arrange for Simon to visit 45 Wheal Rose as he was still on sick leave.
- 2.3 Lynn asked Claire re the clarification of who to contact on a particular Sounding board. Claire said there is to be an article in the Coastline magazine with this information. Lynn asked Claire if she could have prior knowledge, as March was quite a way off. Claire agreed to send this to Lynn.
- 2.4 Joe told the Panel that Alice Blenes had attended a meeting and the matter of Helston RA having the keys to Trengrouse Way office was now sorted.
- 2.5 Pam M said she had been in contact with Vicky Matthews, who advised her the new Helston Community building was due for handover at the beginning of January and would be available for hire from 1<sup>st</sup> April. There would be 3 hire rooms, 2 of which can be made into one large room and incorporated 3 tea points. Vicky said she would contact Pam M at a later date re the hire charges.
- 2.6 Pam M handed out the list for the SKAP meeting dates for 2012. As the 25<sup>th</sup> January is the Awards Day. The members asked that this be brought forward a week to the 18<sup>th</sup>. Pam M said she would contact Liz to change the date on the calendar prior to printing.
- 2.7 Kelvin asked Claire if there was any information re the poor lighting in Hens Horn Court. Claire replied that everything had gone through but at the time could not give a date for commencement of the work.
- 2.8 The minutes were proposed by Peter Eddy and seconded by Alan Healey.

### REQUIRED ACTION

- 2a) Claire to forward the who to contact on a Sounding Board list to Lynn when available.
- 2b) Pam M to contact Liz to change the meeting date in January to the 18<sup>th</sup>.
- 2c) Vicky to contact Pam, prior to April, re the room hire charges

### 3. **Scam Warnings**

3.1 Lynn said she thought it would be a good idea to mention any current scams at SKAP meetings. Gerry said there was a telephone one saying someone you knew had had a serious accident and Lynn had received a call to claim a prize, both these presumably ask you to ring a premium number.

3.2 Kelvin mentioned that in Coastline magazine under Warm Homes the article recommended you contact your energy supplier and if you receive Guaranteed Pension Credit you could get £120 deducted from your bill or put on your key meter. Kelvin said he did not know how long this would run for. The suppliers participating in the scheme are British Gas Atlantic, EDF, EON and lots more. Lynn said whoever at Coastline had done all this research should have their name published as it was very helpful when the Winter Fuel Allowance had been cut.

Kelvin also asked if the installation of solar panels was still going ahead in view of the reduced feedback tariff by the Government. Claire said she would email Pam M when she had definite news on this matter.

### **ACTION REQUIRED**

3a) Claire to email Pam M re the solar panel plans.

### 4. **Neighbourhood Watch**

4.1 Phil told the Panel he was a member of the Porthleven Neighbourhood Watch but had nothing to report apart from a letter with Lloyds Bank heading asking for confidential information, also Gerry pointed out that a recent scam was a card through the door saying there was a parcel to be delivered and to ring a premium number. This has been costing people around £300.

### 5. **Resident Association Roundup**

5.1 Lynn said the Porthleven RA AGM was to be held next Wednesday and she and the secretary would be standing down. The support was not very good and at the January meeting a decision may be made to dissolve the Association. Lynn thought that if all residents could be included, not just Coastline tenants or ex Council tenants, then maybe this would improve attendance.

Lynn said congratulations were due to Helston RA for their recent

Newsletter, which was very professional and informative.

- 5.2 Peter said that in the next few weeks the Helston RA would be open to all of Helston. Lynn asked Peter re the cost of printing the flyers and Peter said he would contact Lynn with the information. Peter also said Helston RA were having an open evening at the Cricket Club on 6<sup>th</sup> December and everyone would be welcome.
- 5.3 Jeanette told the Panel that although Praa Sands did not have a RA they had recently held a fund raising event and had raised £569 which is to be donated to Shelterbox.

### **ACTION REQUIRED**

- 5a) Peter to contact Lynn re the printing costs.

### **6. Judith Haycock**

- 6.1 Judith explained she was the local councillor for Helston Central and she is involved with the leisure centres, libraries, housing, and public toilets. There is a plan to only have one public toilet at the monument and close the other two, which Judith is totally against and asked for support on this matter.
- 6.2 Judith told the panel that she had thousands of pounds in the Community Chest which was available for funding events and various projects.
- 6.3 Kelvin asked if there was any truth in the rumour that Helston library may close. Judith replied Helston Library would not close.
- 6.4 Lynn asked Judith if some means of clarification could be achieved from Cornwall Council to ascertain which patches of land Coastline owned and which belonged to Cornwall Council. Judith replied that Cornwall Council could tell you if they owned a particular piece of land and Claire said this information would be on the transfer plans when they were finalised..
- 6.5 Jeanette asked Judith who she should contact regarding the moss covered footpaths on her estate at Praa Sands as she had had no results from contacting Cornwall Council. Judith advised Jeanette to contact her local councillor.

### **ACTION REQUIRED**

- 6a) Jeanette to contact her local councillor re the footpaths.

7. **Phil McDonnell CN4C and Other Panels**

- 7.1 Phil explained that CN4C stands for Cornwall Neighbourhood for Change and has been operating for 10 years. Phil said CN4C are facilitators and obtain funding for training and higher education for various groups. They also help people in rural areas and are based at The Elms in Redruth. Lynn asked for contact details and Claire said she would email Pam M this information.
- 7.2 Phil told the Panel he was also involved in the Credit Union and this was open 2 days a week in Isaac House, Helston.

**ACTION REQUIRED**

- 7a) Claire to email Pam M re contact details for CN4C.

8. **Any Other Business**

- 8.1 Lynn told the Panel she had been in touch with Tom McQuaid re the hard-standing areas which are now deemed not belonging to Coastline in relation to service charges and suggested anyone else should contact him if they had any questions.
- 8.2 Pam S said there was a problem with the drains in her area and she had reported this in September but it was still not resolved. Lynn suggested she ring again and obtain a log number and the call should be acknowledged within 48 hours. If it not, then a complaint should be made.
- 8.3 Peter informed the meeting that Blue Flame have now taken over from Grove Digital.
- 8.4 Kelvin told the Panel that he had occasion to call out Airtech. He was very unhappy with the standard of work and spoke to Mark England. He received a very rapid response from Mark and also Airtech and would like this Minuted.
- 8.5 Pam M asked the members for their views on funding for tents and a computer for Helston Air Cadets. All the members agreed to this.
- 8.6 Claire said Coastline will be submitting a tender for independent living care in the Community and this will involve consultation with tenants and non-tenants in the next few weeks.

**ACTION REQUIRED**

8a) Pam S to contact Coastline re the drains.

9. **The date and time of Next Meeting**

9.1 The next meeting will be held on 14<sup>th</sup> December 2011 in Hens Horn Court.

..... K. Lightfoot (Chair)