



December 2011



Welcome to the Christmas edition of NIT News. This bulletin will update you all on what the NITs have been up to and all the things we have planned. As usual, you are welcome to comment on (or volunteer for!) any of the activities we have coming up, or even share your ideas for things we could do in the future. Just email the team at getinvolved@coastlinehousing.co.uk.

Launching this year's Coastline Star Awards 2011



The 2nd annual Involvement Awards are being launched!



We're on the look out to find this year's involvement brightest stars. Is there person or project during 2011 that you think should receive recognition?

The categories for the Involvement Awards 2011 are: -



Customer Learner of the Year

An individual who has gone the extra mile to complete training and gain new skills and use them for the benefit of all customers

Involved Customer of the Year

An individual who has made an outstanding contribution to help shape Coastline services to meet the needs of all customers

Good Neighbour of the Year A neighbour who goes the extra mile to support those around them

Community Group Member of the Year

A member of a community group, resident association or area panel who has made an outstanding contribution to their group or community

Community Project of the Year

A community project that has made an outstanding contribution to improving the lives of local people

Young People's Project of the Year

A young people's project that has made an outstanding contribution to the development of young people and their community

New for this year!

Customer Representative of the Year

A customer representative who has made an outstanding contribution to their neighbourhood

Partner Agency in the Community of the year

Have you worked with a Partner Agency this year that has been really supportive and who you think should receive recognition?

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So if you know anyone who fits the bill get in touch and let's celebrate the achievements of 2011 together!

If you would like to make a nomination please contact the Neighbourhood Involvement Team on 08082 027 728 email getinvolved@coastlinehousing.co.uk you can also download a nomination form from the Coastline website or intranet.



The closing date for nominations is Wednesday 21st December 2011

Judging Nominations will be judged by a panel of Coastline customers

Winners will be announced at the Involvement Consultation event on the 25th January 2012.

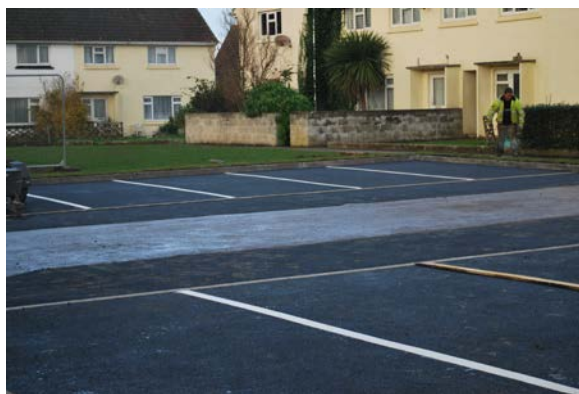
2011 Winners



Community Cohesion

Parking improvements are continuing

Paynters Lane End



Long awaited parking for Paynters Lane End Estate has now been completed. 12 additional spaces on 'the green', plus an area behind 25-38 has been tidied and 'surfaced'. We hope the residents will be happy with these improvements and this culminates in a reduction of service charge for those that pay.



Mawgan



Parking bays for Glebe Close, Mawgan have now been completed. This allows for our 'sheltered' residents to have parking in the front of their bungalows with further parking on the opposite side of 'the green'. This also means a reduction in Service Charge for those that pay it.

Events

Fibromyalgia website Launch

Trisha Miners from the South West Fibromyalgia Support Group launched their new website on 6th December at Miners Court in Redruth.



The site offers help and advice for people with the condition and can be found at www.fibromygroup.com

The site was built using funds awarded from Coastline's Project and Activity Capital Grants.

Training

In November Understanding Social Housing Training and Social Housing - Back to the future training took place. These were both well attended by customers including tenants from DCHA and Carrick Housing. Our customer training plan has been well received by other Housing Associations and in the community and will soon be working on the 2012/13 Training Plan in consultation with our customers.



Customer Reps

The Customer Reps now total 32, with 25 coming to the most recent meeting and hearing from Michele Foster on how the grass verges project works and how they, as customers 'can' identify possible land to sell and recycle the money back into the community. Each area gave an account of how and what they are doing in their streets and on their estates. The valuable use of the Notice Boards for the whole community and the impact of 'conversation' and 'communication' to help make our estate more cohesive! The next meeting is on March 13th 2012.

Resident Association Update

Most of the Resident Associations are winding down for Christmas, all except for Strawberry Lane RA, who recently held their Christmas Bazaar and Carolaire. Both these events are supported by the community and they will be rewarded, with Father Christmas visiting their home during Christmas week with presents for the sheltered residents. They also have a party to enjoy at the Rugby Club. All of this is paid for from money raised at the many events that this RA do throughout the year.



What's coming up?



Highlights in December/January

December

- 12th TAP & MAP AGM and Social Event
- 14th SKAP
- 21st Pengegon Area Collective Children's Party
- Trelawney Court Christmas Dinner

January 2012

- 25th 6 Monthly Consultation and Awards

Residents Association Meetings in December/January

- 19th December, Paynters Lane End Estate
- 10th January, 2012 Trengrouse Way Area RA
- 16th January, 2012 Camborne West RA (talk from Roddas Creamery)
- 17th January, 2012 Troon Village Association RA
- 18th January, 2012 Porthleven RA AGM
- 23rd January, 2012 Spinnakers RA
- 31st January, 2012 Trenant, St Day RA AGM

If you have any events or information you would like to see in NITs News then please contact Leanna from the Neighbourhood & Involvement Team at leanna.cox@coastlinehousing.co.uk



out for the first edition of 2012 coming soon!!

Just one more thing!





The Neighbourhood & Involvement Team would like to wish you all a very Merry Christmas!

