

How we involve you

BOARD

**CUSTOMER
SCRUTINY PANEL**

C.R.A.F.T.
(COASTLINE RESIDENT
ACTION FEEDBACK TEAM)

Involvement & Empowerment Sounding Board

Home Sounding Board

Tenancy Sounding Board

Neighbourhood & Community Sounding Board

ACTION TEAMS **ACTION TEAMS** **ACTION TEAMS** **ACTION TEAMS**

**AREA
PANELS**

**RESIDENTS'
ASSOCIATIONS**

**CUSTOMER
REPS**