

Get Involved!

Yes! I would like to get more involved in the decisions made at Coastline Housing Ltd. Please contact me with more information about the following involvement activities so I can

Join the team!



Please tick all that you would like to know more about

Sounding Boards

- Involvement and Empowerment – *delivering excellent customer service and opportunities for involvement and valuing diversity*
- Home – *helping us to improve repairs and maintenance services*
- Tenancy – *involving you in the lettings and rents services*
- Neighbourhood and Community – *helps us improve the services provided in neighbourhoods*

Action Teams

- Editorial – *editing and writing CoastLines magazine*
- Supported Housing – *helping us to work with vulnerable people*
- Community Development Fund – *giving money to support community projects*
- Leasehold and Shared Ownership - *delivering the right service for leaseholders and shared owners*
- Young People – *making Coastline work for young people*
- Grounds Maintenance – *improving the grounds maintenance service*
- CleanCare – *improving communal areas*
- Waste Water – *services for private sewage plants*
- Painting & External Repairs – *improving painting and external repairs services*
- Responsive Repairs – *improving the responsive repairs service*
- Disabled Adaptations - *helping us to improve the disabled adaptations service*
- Empty Property – *helping us improve services*
- Asbestos – *ensuring health and safety*
- HeatCare – *improving services for heating systems*

Please turn over



- ElecCare - *improving services for electrical systems*
- Development Design – *helping us provide new homes*
- Kitchens & Bathrooms – *helping us to make improvements to homes*
- The New Connection Engagement – *improving services at The New Connection*

Other

- Customer Scrutiny Panel– *Customer led scrutiny group*
- CRAFT – *testing to see that we do what we say we will*
- Area Panel - *local action for local people*
- Neighbourhood Inspectors – *keeping check on your neighbourhood*
- Resident Association – *taking action in your neighbourhood*
- Tenant Reach – *sharing ideas without attending meetings!*

How can we contact *you?*

Name: Age:

Address:

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.....Postcode:

Home Telephone:

Mobile:

Email:

If you are under 16 please ask your parent/guardian to sign below to illustrate that they give their consent to you taking part in the involvement activities ticked over the page and for you to be included in any photographs and PR activities as a result:

Print Name: **Signature:**