

# OPPORTUNITY



## CUSTOMER DIRECTOR

**PAY: £3,093 PER ANNUM PLUS EXPENSES**

*Do you think you could make a positive difference to the way the Company is run?*

- *Would you be able to attend bi-monthly Board meetings?*
- *Would you like to train to improve your personal and professional development?*

**If the answer is 'yes' to all of the above, then you could be the person we're looking for.**

John Pover, an existing Customer Director, is sadly stepping down from Coastline's Board at the end of March and we are searching for a replacement.

Customer Directors bring to the Board a customer perspective when addressing strategies and policies that have a direct impact on our customers. Enjoying precisely the same status as any other Board member, Customer Directors are able to help maintain the Board's focus on the most important stakeholders, the customers.

Whilst in strictly legal terms Customer Directors do not perform a representative or championing role on the Board, their presence helps it meet its statutory duty by overseeing and guiding the executive in the day-to-day delivery of improved services to our customers through the proper strategic management of the Company.

**If you would like further information about becoming a Customer Director please contact Sara Pascoe on 08082 027728 or email [sara.pascoe@coastlinehousing.co.uk](mailto:sara.pascoe@coastlinehousing.co.uk)**