

# Fire safety

## Information to residents

For homes with a stay put policy in place

### Regulations made under Article 24 of the Regulatory Reform (Fire Safety) Order 2005

Following the tragic Grenfell Tower fire and subsequent inquiry, The Fire Safety (England) Regulations 2022 make it a legal requirement that 'the owner and manager of every multi-occupied residential buildings in England with two or more sets of domestic premises (and which have common parts) containing separate dwellings (whether or not it is a high-rise building) be required by law to provide fire safety instructions, information on the importance of fire doors to a building's fire safety and instructions for evacuation.'

Coastline Housing currently does not have nor is responsible for any 'high rise' buildings 11 metres or over in height.

#### What are we doing to meet these requirements?

- Undertake annual checks of all fire doors (including self-closing devices) in common parts; and,
- Undertake bi-annual checks of all flat entrance doors (including self-closing devices) that lead onto a building's common parts.
- Provide fire safety instructions (detailed within the Fire Action Notice) on:
  - o how to report a fire
  - o a reminder of what the evacuation strategy is for your building, and;
  - o any other instruction which set out what you must do once a fire has occurred, based on the building's evacuation strategy.
- Display fire safety instructions clearly in your building's communal areas (such as the building's lobby or any conspicuous part of the building) where visitors and other relevant persons will also have access to this information and share directly with residents when they move into the building.
- Reissue fire safety information in both the communal area and to all residents when a document is updated to ensure that you always have up to date information.
- Reissue this fire safety information on an annual basis when there is no change.

The intention of this requirement is to make residents safer by providing relevant fire safety information.



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#### Fire Maintenance Contractor

There has been a recent change to our Fire Maintenance Contractor. These services were previously undertaken by Fal Fire. However, due to them no longer being able to provide these services, we have appointed Harmony Fire for the next 12 months (1st April 2023 to 31st March 2024).

Please be aware that Harmony will be updating site contact and fire alarm testing details where appropriate.

If there are any communal activations (i.e. false alarms) or faults please be advised that there may be an increase in site attendance response times to investigate, silence and reset the alarms due to Harmony logistics, and sometimes our out of hours staff may attend site to assist with this. We would appreciate your cooperation and patience whilst we endeavour to investigate and resolve any issues as soon as we are able to.

#### Contact us

If you have any queries regarding this or anything else, please do not hesitate to contact Coastline Housing by using the My Coastline app, through the contact us section of our website [www.coastlinehousing.co.uk](http://www.coastlinehousing.co.uk), or by calling 01209 200200.

#### Issued April 2023

Information based on a letter sent to residents of buildings where Fire Safety (England) Regulations 2022 apply.

